

Return Address

Returns Number:	
Customer Number:	
Customer Name:	
Customer Contact:	
Invoice Number:	

Qty	Part Number	Description	Reason for Return

Notes: _____

Returns requests must be made in writing to info@deroure.com within 14 days of the invoice date..

All returns must have prior consent from DeRoure Limited and be accompanied by a fully completed returns form. It is the customers responsibility to ensure the packaging and goods are returned to us in "as new" condition. Damaged or used goods cannot be refunded. All parts returned for credit will be subject to a 25% handling charge. Goods described as available by special order or factory order may not be returnable or subject to a restocking fee. Delivery charges will not be refunded unless parts are dispatch to the error of DeRoure Limited. Due to their nature and vulnerability electrical goods can not be returned unless unopened and with prior consent from DeRoure Limited. All electrical goods should be received in factory sealed packaging. DeRoure Limited will not be liable for any postage costs for returned goods. It is strongly recommended that parts are returned by a delivery method which requires a signature on receipt as DeRoure Ltd cannot be responsible for lost items.